

CORRADI USA, INC. ALL SYSTEMS WARRANTIES

Non-Transferable Limited Warranty

(page 1 of 4)

This Limited Warranty (the "Warranty") covers each product ("Corradi Product") manufactured by Corradi USA Inc. ("CORRADI") or assembled from components ("Corradi Components") manufactured by CORRADI, for the applicable warranty period hereinafter stated. By purchasing a Corradi Product, the end-user agrees to be bound by the terms of the Warranty.

If a Corradi Product or Corradi Component is defective in material or workmanship within the warranty period applicable to it, CORRADI will repair or replace, at CORRADI's sole discretion, the defective product or component. CORRADI's obligation does not include labor or shipping costs, which are the responsibility of the end-user. CORRADI reserves the right to issue a cash refund in an amount equal to the cost of repair or replacement in lieu of repair or replacement.

WARRANTY PERIODS

Base Warranty Period

Except as otherwise expressly stated herein, the warranty period for a Corradi Product or a Corradi Component is one (1) year.

Specific Warranty Periods

Each of the following products and components has the warranty period set forth opposite it:

Individual standard components such as extrusions, louvers, profiles, sheet metal, parts, and accessories made of aluminum, die-cast aluminum, stainless steel, steel, PVC, plastic, nylon, etc. (excluding custom parts—which are not warranted.)	Warranty period extends as long as the initial end-user owns the product. Warranty terminates if the original end-user sells or otherwise transfers the product.
Metal finishes (powder coated or painted exposed surface of aluminum and steel components)	5 years against corrosion and cosmetic deterioration under normal conditions
Glulam wood beams	10 years against delamination only (no warranty on the stained or painted finishes applied)
Pergotenda® and Louver moving assembly and operating mechanisms (transmission belt gears (F/R), ball bearings, carriers, drive shaft and drive shaft connections).	Warranty period extends as long as the initial end-user owns the product. Warranty terminates if the original end-user sells or otherwise transfers the product.
Exterior and interior solar shades steel cables, steel cable tensioners, brackets and gaskets	5 years
Retractable arms brackets (F/R), wall, ceiling and roller tube brackets, gudgeons, gears, gear handles	Warranty period extends as long as the initial end-user owns the product. Warranty terminates if the original end-user sells or otherwise transfers the product.

GENERAL TERMS AND CONDITIONS

The Warranty applies only to the initial end-user of the Corradi Product and may not be transferred or assigned.

If Corradi requires that the Corradi Product be assembled or installed by a qualified installer, an applicable warranty period begins on the date of substantial completion of assembly or installation.

If Corradi does not require that a Corradi Product be assembled or installed by a qualified installer, an applicable warranty period begins on the end-user's invoice date.

CORRADI reserves the right to inspect the product or component involved in any warranty claim.

Any claim under the Warranty must be made in writing, within 30 days following the date on which the claim arises, and must be accompanied by a copy of the end-user's original invoice and proper documentation (photos, video, written description, etc.) to support the claim.

Repair or replacement of a part or product pursuant to the Warranty shall not have the effect of extending a warranty period.

No person or entity (including any CORRADI distributor, representative or employee) is authorized to make any modification, extension, or addition to this Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

All disputes arising from this Warranty are governed by the laws of the State of Texas, and any action to enforce the Warranty must be initiated in Denton County, Texas.

THE WARRANTY IS VOID IF:

- » CORRADI has not been paid in full for the CORRADI Product, and/or in accordance with any payment terms, prior to a warranty claim.
- » Any changes, modifications, additions or attachments are made to a Corradi Product without the prior written consent of CORRADI.
- » Any components used in, or used to assemble or install, a Corradi Product are not Corradi Components, components supplied by CORRADI, or components approved in writing by CORRADI.
- » The Corradi Product is assembled or installed by any person or entity other than CORRADI or the CORRADI distributor or dealer from whom the product was purchased, unless previously authorized in writing by CORRADI.

CORRADI USA, INC. ALL SYSTEMS WARRANTIES

Non-Transferable Limited Warranty

(page 2 of 4)

THE WARRANTY DOES NOT COVER:

- » Any defect or damages arising out of or resulting from (a) failure to use the Corradi Product in strict compliance with published CORRADI specifications, including acceptable wind and weather conditions; (b) failure to clean and maintain the Corradi Product in compliance with published CORRADI specifications; (c) misuse, willful or intentional damage, vandalism, or chemicals; (d) any sign, object, fan, light fixture or other item being hung or suspended from a Corradi Product; (e) any Act of God (for example, hurricane, tornado, micro/macrobusts), including, but not limited to wind, ice, snow, or (f) accumulation of any kind of weight or heavy loads.
- » SEE "IMPORTANT WARNING AND DISCLAIMER Danger of Snow Loads and Weight Accumulation on Certain Corradi Products" (page 4 of 4 following this warranty page and also available for download at www.corradiusa.com/login with your library login credentials. If you do not know your username and password, please send a request for instructions to csr@corradiusa.com).
- » Weathering that occurs through normal use or normal wear and tear.
- » Marks or tears caused by intermediate tube supports (if applicable).
- » Dents or scratches.
- » Degradation (including corrosion, oxidation, rust, or chipping or peeling of paint) due to salt in the atmosphere or other environmental conditions.
- » The cost of labor to repair, or shipping or insurance during shipping of, any Corradi Product. If a Corradi Product is returned to CORRADI or the authorized dealer from which it was purchased or any other party authorized to repair Corradi Products, the product must be insured during shipment, with insurance and shipping costs prepaid by the sender.
- » Workmanship, repairs or services not performed by CORRADI, an authorized CORRADI dealer, or by a person or entity approved by CORRADI in writing in advance to perform the repairs or services.
- » Sun or wind sensors.
- » Electric motors and other electric and electronic parts. These items are covered by a separate manufacturer's limited warranty, and CORRADI will supply copies of such warranty upon request.
- » Clear vinyl or film materials.
- » Fabrics. These items are covered by a separate manufacturer's limited warranty, and CORRADI will supply copies of such warranty upon request.
- » CORRADI does not warrant that any particular color or fabric will be available for any period of time, and reserves the right to discontinue any color or product for any reason, without recourse to the purchaser or end-user.
- » Corradi Products purchased, assembled, or installed outside the Continental US, Hawaii, Alaska, US Provinces and Territories, Canada and Mexico unless CORRADI has given prior written approval to the effectiveness of the Warranty under those circumstances.
- » As more fully discussed in "IMPORTANT DISCLAIMER RELATED TO THE USE AND INSTALLATION OF CORRADI PRODUCTS" (page 3 of 4 following this warranty page and also available for download at www.corradiusa.com/login with your library login credentials. If you do not know your username and password, please send a request for instructions to csr@corradiusa.com) CORRADI expressly disclaims any responsibility or liability to (a) determine which Federal, state or local statutes, codes, ordinances, rules or regulations apply to the installation or use of any Corradi Product ("Applicable Law"); (b) assure that any Corradi Product complies with, or is used or installed in accordance with, Applicable Law; (c) determine which permits, licenses or other governmental or quasi-governmental authorizations are required by Applicable Law to use or install any Corradi Product ("Required Permits"); or (d) obtain or satisfy any Required Permit. Except to the extent otherwise expressly agreed by CORRADI in writing, each Corradi Product is sold without any warranty, express or implied, that the Corradi Product complies with the Applicable Law in any location or jurisdiction.

WARRANTY AND LIABILITY LIMITATIONS

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. CORRADI DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, CORRADI LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE RESPECTIVE WARRANTY PERIODS DESCRIBED HEREIN AND, AT CORRADI'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED HEREIN.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, CORRADI IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOSS OF REVENUE, LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS), LOSS OF THE USE OF MONEY, LOSS OF ANTICIPATED SAVINGS, LOSS OF BUSINESS, LOSS OF OPPORTUNITY, LOSS OF GOODWILL, LOSS OF REPUTATION, OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY. IN NO EVENT WILL CORRADI BE LIABLE FOR ANY AMOUNT GREATER THAN THE PURCHASE PRICE FOR ANY CORRADI PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) LASTS. THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Warranty Service

To make a warranty claim, contact the CORRADI Authorized Dealer from whom the Corradi Product was purchased, or write to: 1433 W. Frankford Rd., Ste. 100, Carrollton, TX 75002 or email csr@corradiusa.com

© 2020 CORRADI USA INC.